

John Glenn Voorhess

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Education

The University of Michigan School of Information

- Bachelor of Science in Information
- Information Analysis
- 3.87 gpa
- Graduating April 2019

Seattle Central College - 2017

- Certificate in Database Administration
- Certificate in Programming
- 3.9 gpa

Experience

Comerica Operations Center

Auburn Hills, MI

Technology Intern (May 2018 - Present)

- Process documentation and development

Living Arts Detroit

Detroit, MI

Volunteer Data Consultant (January 2018 - Present)

- Process discovery, needs and specifications evaluation.
- Creating implementation plan for consolidation of information systems.
- Collaborative work with Living Arts 10+ person team to determine best-fitting solution.

The University of Michigan School of Information

Ann Arbor, MI

Instructional Aide (January 2018 - April 2018)

- Grading, testing, programming, and planning for graduate-level introductory programming class.
- Coordinating communication between instruction staff and students.

Cycoactive / Touratech USA

Seattle, WA

IT Project Lead / Fulfillment Manager (February 2014 - May 2017)

- Data migration and systems analysis for project migrating business operations from homemade database to Microsoft Dynamics ERP / CRM.
- Researched solutions based on requirements and acted as main point of contact for outside consultants.
- Team coordination, organization-wide communication, conflict resolution, and task management.
- Project completed on-time and successful.
- Management of 3 to 5-person fulfillment team, problem solving and reporting, organization of inventory cycle counts, and for all aspects of previous titles with Cycoactive / Touratech USA. Reduction of shipping and inventory errors
- Overall responsibility for shipping \$8m of merchandise yearly.

Skills

SQLServer2014

MySQL

Database Planning

Database Administration

Python

ETL

Flask Framework

Java

HTML

Machine Learning

SSRS

SSIS

Management

Project Planning

Microsoft Excel

Communication